



Leeds Safeguarding
Adults Board

Strategic Plan 2016/19



Leeds – A safe place for everyone

Refreshed June 2017

Foreword:

Last year we set out our three year strategic plan with four clear ambitions that will guide all of our work:

- Seek out the voice of the adult at risk
- Improve awareness of safeguarding across all of our communities
- Improve responses to domestic violence and abuse
- Learn from experience to improve how we work

In our Annual Report for 2016/17 we have summarised our achievements for each of these ambitions so far. However, there is more to be done and we will be challenging ourselves to achieve as much as possible over the next 12 months.

Key to our learning during 2016/17 has been a series of consultation workshops and development sessions with partners from statutory, independent and third sectors to understand their experience of safeguarding practice.

This learning has been invaluable and has helped develop our thinking as to the outcomes we are seeking to attain and how we can achieve these as a partnership. We will be seeking to build on this learning by adding to our work plans for 2017/18 with actions relating to:

- Understanding citizens' expectations and experiences
- Working more closely with independent and third sector organisations
- Taking forward multi-agency approaches to the development of practice, and
- Developing our approach to safeguarding vulnerable citizens.

I look forward to working with our partners and citizens over the coming year, to help move forward together with each of our ambitions for Leeds.



Richard Jones,
Independent Chair
Leeds Safeguarding Adults Board



Our Vision:

Leeds – A safe place for everyone

The Leeds Safeguarding Adults Board is a statutory body made up from a range of organisations across the city, including:

- the police
- the local authority and
- NHS organisations.

The Board works together and with partners to end abuse of adults in Leeds.

Together we will:

- Prevent abuse
- Challenge abuse wherever it is found
- Campaign to raise awareness
- Reach out to provide people with the help they need
- Enable people to have choices and control over how they want to live
- Help people to recover from their experience of abuse and neglect
- Continually learn and improve how we work to safeguard people in Leeds.

Our Ambitions for 2016/19



Ambitions for 2016/19

The Board's Strategic Plan sets out how the Board will work towards achieving its Vision, Leeds – A safe place for everyone.

Four key ambitions will be the focus of our work over the next three years.

1. Seek out the voice of the adult at risk
2. Improve awareness of safeguarding across all our communities
3. Improve responses to domestic abuse and violence
4. Learn from experience to improve how we work

Each year we will set out the actions we will take to achieve each of these ambitions.

Ambition 1:
Seek out the voice of the adult at risk



*"I am asked if I feel safe and what help I want,
and this informs what happens."*

Our ambition is to seek out the voice of the adult at risk and for this to be focus of all our work.

- We will reach out to people who may be at risk of abuse and neglect,
- We will involve people in decisions about how we respond to their concerns,
- We will work with people to achieve the changes they need to feel safe.

Ambition 2:
Improve awareness of safeguarding across all our communities



*"I receive clear and simple information about what abuse is,
and how I can get help"*

Our ambition is for everyone to know how to seek help and to have confidence in how we will respond.

- We will promote awareness across the city,
- We will reach out to diverse communities,
- We will assess the effectiveness of the work we do.

Ambition 3:
Improve responses to domestic abuse and violence



*"I am confident that professionals will work together
and with me to get the best result for me"*

Our ambition is for everyone to receive the advice and support they need if they experience domestic abuse and violence.

- We will improve how we respond together, as a partnership
- We will ensure practitioners have the skills and knowledge to provide the support needed,
- We will learn by continually reviewing practice.

Ambition 4:
Learn from experience to improve how we work



*'I am confident that my feedback and experience
will help others'*

Our ambition is for us to improve how we work, based on the experiences of those concerned.

- We will ask people to give us feedback,
- We will learn from people's experiences,
- We will put this learning into practice.

Our Plans for 2017/18

The Annual plan sets out specific actions each year, that help the Board achieve its Ambitions:

1. Seek out the voice of the adult at risk
2. Improve awareness of safeguarding across all our communities
3. Improve responses to domestic abuse and violence
4. Learn from experience to help others

Alongside these ambitions are Annual Development Objectives, new arrangements we need to put in place to support the ongoing development of safeguarding in Leeds.

This plan is reviewed at each Board meeting to make sure we are on track to achieve our aims.

Progress is rated on the following scale, as a quick guide to our progress:




Progress rating			
Blue Action Complete	Green Action on Track	Amber Action Delayed	Red Action not being achieved

If any person feels an important action has been missed out of this plan, they may make recommendations to:


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c/o Safeguarding Adults Partnership Support Unit, 2nd Floor, 2 Great George Street, Leeds, LS2 8BA

Email: LSAB.Chair@leeds.gov.uk


1. Seek out the voice of the adult at risk

Year 2 objectives: 2017/18	Actions	Measures	Target	Lead	Progress (comments and rating)
<p>1.1 Reach out</p>  <p>"I am asked if I feel safe, whenever I am in contact with services"</p>	<p>a. All Board member agencies to promote opportunities within initial contacts and assessments for people to disclose abuse.</p>	<ul style="list-style-type: none"> Member assurance reports received 	<p>March Board 2018</p>	<p>Executive Group</p>	<p>Green</p>
<p>1.2 Listen</p>  <p>"I am asked what would make me feel safe and this directly informs what happens."</p>	<p>a. The adult at risk is always asked what outcomes/changes they want to achieve from the support provided within the multi-agency safeguarding procedures.</p>	<ul style="list-style-type: none"> Annual audit Year on year improvement 	<p>March Board 2018</p>	<p>Quality Assurance and Performance Sub-group</p>	<p>Green</p>
	<p>b. The outcomes/changes people want to achieve are defined by them.</p>	<ul style="list-style-type: none"> Annual audit Year on year improvement 	<p>March Board 2018</p>	<p>Quality Assurance and Performance Sub-group</p>	<p>Green</p>
	<p>c. Safeguarding practitioners will always ask if we have achieved the changes the person wanted.</p>	<ul style="list-style-type: none"> Annual audit Year on year improvement 	<p>March Board 2018</p>	<p>Quality Assurance and Performance Sub-group</p>	<p>Green</p>
<p>1.3 Involve</p>  <p>"I am involved in safeguarding, as much as I can be and as much as I want to be"</p>	<p>a. Revise the multi-agency policy and procedures to ensure that they actively promote person-centred (making safeguarding personal) approaches throughout.</p>	<ul style="list-style-type: none"> Revised approaches approved by the Board 	<p>March Board 2017</p>	<p>Executive Group</p>	<p>Green</p>
	<p>b. Ensure training actively promotes person-centred approaches to safeguarding practice.</p>	<ul style="list-style-type: none"> Member assurance reports received 	<p>March Board 2016</p>	<p>Learning and Improvement Sub-group</p>	<p>Green</p>


2. Improve awareness of safeguarding across all our communities

Year 2 objectives: 2017/18	Actions	Measures	Target Date	Lead	Progress (comments and rating)	
<p>2.1 Spread the word</p>  <p>“I receive clear and simple information about what abuse is, and how I can get help”</p>	<p>a. Support citizens to understand safeguarding</p> <p>Review key messages within engagement materials, to ensure these are accessible to citizens</p>	<ul style="list-style-type: none"> Revised materials updated and published 	<p>March Board 2018</p>	<p>Citizen Engagement Sub-group</p>	<p>See 2.1(c)</p>	<p>Green</p>
	<p>b. Develop networks</p> <p>Establish links and relationships with diverse communities in Leeds</p>	<ul style="list-style-type: none"> Identify key links and networks to promote engagement with BME communities 	<p>March Board 2018</p>	<p>Citizen Engagement Sub-group</p>		<p>Green</p>
		<ul style="list-style-type: none"> Board membership revised to improve links with black, minority ethnic communities 	<p>March Board 2018</p>	<p>Executive Group</p>		<p>Green</p>
	<p>c. Support communities</p> <p>Develop a range of materials that support engagement across diverse communities, including black, minority ethnic communities.</p>	<ul style="list-style-type: none"> Revised materials updated and published 	<p>March Board 2018</p>	<p>Citizen Engagement Sub-group</p>	<p>See 2.1(a)</p>	<p>Green</p>
	<p>d. Strategic partnerships:</p> <p>Work with Safer Leeds and Leeds Safeguarding Children’s Board to raise citywide awareness of safeguarding.</p>	<ul style="list-style-type: none"> Jointly host Safeguarding Week during October 2017 	<p>March Board 2018</p>	<p>Citizen Engagement Sub-group</p>		<p>Green</p>
		<ul style="list-style-type: none"> Support Leeds Domestic Violence Campaigns 	<p>March Board 2018</p>	<p>Citizen Engagement Sub-group</p>		<p>Green</p>

3. Improve responses to domestic abuse and violence

Year 2 objectives: 2017/18	Actions	Measures	Target Date	Lead	Progress (comments and rating)	
<p>3.1. Skilled responses</p>  <p>"I am confident that professionals will work in the best way to support me with domestic abuse and violence"</p>	<p>a. Provide specific guidance as to how domestic abuse and violence concerns should be managed within the multi-agency safeguarding adults procedures</p>	<ul style="list-style-type: none"> • New guidance approved and published 	<p>March Board 2018</p>	<p>Quality Assurance and Performance Sub-group</p>		<p>Green</p>
	<p>b. Ensure sure that all safeguarding training provides practitioners with the skills and knowledge to respond to domestic abuse and violence</p>	<ul style="list-style-type: none"> • Member assurance reports received 	<p>March Board 2018</p>	<p>Learning and Improvement</p>		<p>Green</p>
	<p>c. Monitor and support the development of the Front Door Safeguarding Hub, which provides multi-agency responses to domestic abuse</p>	<ul style="list-style-type: none"> • Evaluation reports received and considered 	<p>March Board 2018</p>	<p>Board & Member organisations</p>		<p>Green</p>

4. Learn from experiences to improve how we work

Year 2 objectives: 2017/18	Actions	Measures	Target Date	Lead	Progress (comments and rating)	
<p>4.1 Find out people's experience of safeguarding</p>  <p>"I am confident that my feedback will help others"</p>	<p>a. The views of the adult at risk are sought in relation to their experience of safeguarding.</p>	<ul style="list-style-type: none"> An Independent Service is commissioned to gather feedback 	<p>September Board 2018</p>	<p>Executive Group</p>		<p>Green</p>
	<p>b. Provide/support network events for third sector / care providers and practitioners, to share learning, gather feedback and support practice development.</p>	<ul style="list-style-type: none"> Schedule of ongoing network events established 	<p>September Board 2018</p>	<p>Safeguarding Strategy Unit</p>		<p>Green</p>
	<p>c. Use multi-agency approaches and experience to revise our multi-agency policy and procedures.</p>	<ul style="list-style-type: none"> Multi-agency workshop events held 	<p>March Board 2018</p>	<p>Executive Group</p>	<p>See also: 1.3(a)</p>	<p>Green</p>
		<ul style="list-style-type: none"> Leeds multi-agency guidance / procedures produced 				
	<p>d. Develop a joint learning and improvement framework with Safer Leeds and the Safeguarding Children's Board.</p>	<ul style="list-style-type: none"> Framework agreed by each Board 	<p>March Board 2018</p>	<p>Learning and Improvement</p>		<p>Green</p>
<p>e. Develop Multi-Agency Reflective Practice Sessions to support the development of safeguarding practice.</p>	<ul style="list-style-type: none"> Framework agreed by sub-group 	<p>March Board 2018</p>	<p>Quality Assurance & Performance Sub-group</p>		<p>Green</p>	

5. Annual Development Objectives

Year 2 objectives: 2016/17	Actions	Measures	Target Date	Lead	Progress (comments and rating)
5.1 The Board to develop a revised approach to reducing vulnerability in the city.	a. Revised approach to Board Meetings includes its wider strategic role.	<ul style="list-style-type: none"> Revised approach, developed and implemented 	March Board 2018	Executive Group	
5.2 Provide improved clarity on the scope of the multi-agency safeguarding adults procedures.	a. Review and re-issue guidance on which concerns should be responded to within the safeguarding adults procedures.	<ul style="list-style-type: none"> Guidance published. 	March Board 2018	Executive Group	Action to be completed following item 4.1(c)
5.3 Develop a broader understanding of vulnerability issues in the city.	a. Develop multi-agency, intelligence-led approaches to identifying Board priorities.	<ul style="list-style-type: none"> Develop approach through sub-group action plan 	November Board 2017	Quality Assurance & Performance Sub-group	
5.4 Work with other strategic Boards to identify shared priorities and opportunities to work together in the interests of people in Leeds.	a. Joint Board Development Session to be held with Safer Leeds and Leeds Safeguarding Children's Board to agree shared priorities and objectives.	<ul style="list-style-type: none"> Joint Board Meeting held and agreed actions included within Board Annual Plan 	June Board 2017	Independent Chair / Executive Group	

Progress rating

Blue Action Complete	Green Action on Track	Amber Action Delayed	Red Action not being achieved
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